

## HISTORICAL TIMELINE

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### A TIMELINE OF INNOVATIVE FIRSTS AND HISTORICAL HIGHLIGHTS

#### **April 1981**

- ☞ Bill Kimpton opened the first boutique hotel; the Clarion Bedford Hotel, San Francisco, CA
- ☞ Kimpton became the first hotel company to feature a complimentary nightly wine hour

#### **April 1983**

- ☞ Kimpton's Hotel Vintage Court became the first themed hotel, establishing a wine emphasis

#### **May 1990**

- ☞ Completed first ground-up construction of the Tuscan Inn in San Francisco, CA

#### **July 1991**

- ☞ Completed first adaptive reuse hotel by transforming the San Francisco Embarcadero YMCA into the Harbor Court Hotel

#### **November 1991**

- ☞ Expanded outside of California with the Vintage Plaza Hotel in Portland, OR

#### **July 1992**

- ☞ Introduced a brand-wide pet-friendly policy

#### **July 1993**

- ☞ Launched Guppy Love goldfish program at all Hotel Monacos

#### **July 1996**

- ☞ Became first to introduce Tall Rooms at Fifth Avenue Suites (now the Hotel Monaco) in Portland, OR

#### **July 1999**

- ☞ Expanded internationally with the Pacific Palisades Hotel in Vancouver, BC

### **January 2003**

- ☞ Became first hotel company to offer free high-speed internet in all guest rooms

### **July 2003**

- ☞ Introduced complimentary in-room yoga baskets and a 24-hour yoga channel for all guests

### **January 2004**

- ☞ Introduced Kimpton InTouch guest loyalty and Inner Circle programs
- ☞ Launched LGBT (lesbian, gay, bisexual and transgender) travel program

### **May 2004**

- ☞ Launched Women InTouch program that included services and amenities created with women in mind such as the “Forgot It? We’ve Got It!” menu of travel essentials

### **April 2005**

- ☞ Formalized EarthCare, reinforcing Kimpton’s commitment to ecological sustainability

### **March 2006**

- ☞ Launched Signature Meetings program offering four core event options

### **Fall 2006**

- ☞ Launched Mind.Body.Spa. wellness program

### **May 2008**

- ☞ Launched “IM Kimpton” social networking website for employees
- ☞ Introduced KimptonKids program

### **July 2008**

- ☞ Became first and only hotelier to introduce organic and paraben free spa products to in-room spa treatment program

### **January 2009**

- ☞ Named to *FORTUNE’S* 2009 “100 Best Companies to Work For” list

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### **ABOUT KIMPTON**

San Francisco-based Kimpton Hotels & Restaurants, a collection of boutique hotels and chef-driven restaurants in the US, is an acknowledged industry pioneer and was the first to bring the boutique hotel concept to America. Founded in 1981 by Bill Kimpton, the company is well-known for making travelers feel welcomed and comfortable while away from home through intuitive and unscripted customer care, stylish ambience and having a certain playfulness in its approach to programs and amenities. Each hotel provides a range of exciting culinary experiences through locally-loved, top-rated, destination, chef-driven restaurants. Kimpton leads the hospitality industry in ecological practices through its innovative EarthCare program that spans all hotels and restaurants. Privately held Kimpton has consistently earned high customer satisfaction scores by the Market Metrix Hospitality Index, exceeding other hotel companies including those in luxury and upscale segments. Among the company’s newest properties are the Hotel Monaco Baltimore and restaurant B&O American Brasserie by Chef E. Michael Reidt in Baltimore, MD, which opened in July 2009. Currently, projects are underway in New York City, Philadelphia and Chicago. For more information, please visit [www.KimptonHotels.com](http://www.KimptonHotels.com) or call 1-800-KIMPTON.